

MICHIGAN VOTER REGISTRATION CALLING SCRIPT

As it appears in the CallHub dialing platform Updated 9/17/20

(The yellow highlighted areas in parenthesis have been added by the Olympia Indivisible team. They are clarifications to the script and suggestions of what to say instead of the CallHub script. These yellow highlighted areas will not appear in the CallHub script on your computer.)

[INTRO]

Hi, may I please speak with **[NAME]**? I am **[YOUR NAME]** with the 8 Million Michigan Voters Project. How are you doing this **MORNING/EVENING**?

[PAUSE]

I am calling you today because our records indicate you are not registered to vote yet at your current address. I can walk you through the process. It only takes a minute to complete your voter registration, just like your neighbors. Would you prefer to complete your registration **online** or by **mail**?

[IF REFUSED]

Thanks for your time and have a great rest of your day!

[NEXT CALL]

[IF DECEASED]

I'm sorry to hear that. Have a great rest of your day.

[NEXT CALL]

[IF SPANISH (Speaker)]

We'll try to have someone call you back in Spanish. Goodbye!

[NEXT CALL]

[IF (They Say Put Me On the list of) DO NOT CALL]

I apologize. We will put you on the "do not call list". Have a good day.

(Go to the bottom of the script to the Set Disposition Code. If they specifically asked not to be called back, enter "Do Not Call", click Save and it will take you to a new call. The person will be removed from the call list.)

[IF THEY SAY THEY ARE REGISTERED TO VOTE]

Have you voted before at your current address?

[PAUSE]

Let's double-check on the website, please open up [WEBSITE] on your web browser: mi.gov/vote and click "am I registered?" under the YOUR VOTER INFORMATION on the main page.

(Encourage them to do the online search but if they can't, you can do it for them. You'll need to enter their name + birth month + birth year + zipcode OR, if they are by a computer, they can search with a Michigan driver's license.)

(If they are certain that they are registered, but don't see their name listed, ask when they completed their registration? It takes 10-14 days after you register for your name to show up in the voter registration system.)

[IF THEY (or YOU Actually Verify That They) ARE REGISTERED]

Sorry about that mistake in our list, would you like to request your absentee ballot right now while you're on there?

(Our suggestion is to instead say,

"Sorry about that mistake on our list. Did you register to receive an absentee ballot? If they answer "NO", ask them if they'd like to request an absentee ballot right now while they are on the mi.gov/vote website. An absentee ballot allows you to vote remotely before election day. Tell them to look for the green envelope icon on the website. All the instructions and various ways to register for an absentee ballot will be there. They can do this on their smartphone. Wait for them to register for an Absentee ballot.)



[Vote at home / Absentee voting](#)

[How do I apply for an absentee ballot online?](#))

[PAUSE]

Do you have a plan for casting your ballot? [PAUSE] Move to CONCLUSION and explain voting options

(WE RECOMMEND USING THIS REVISED CONCLUSION- instead of what is in the script about a plan for casting your ballot:

After you receive your ballot in the mail, you have a few options for returning your completed ballot.

- The best option is to take your completed ballot to the drop box outside your clerk or township office. This is the safest method to make sure your ballot arrives on time and will be counted. To find your clerk's office, go to mi.gov/vote and look for Search for your city/township clerk - enter your address and zipcode.
- You can also mail it. But be aware that the post office is slower these days. If your ballot does not *arrive by November 3* it will NOT be counted.
- You can also deliver your ballot in person to your polling place. You can find your assigned polling online at "Vote In Person." Look for your specific voting location at mi.gov/vote Look for the green box with a symbol of a building.



- [Vote in person](#) [What should I expect?](#) [Do I need an ID?](#) [Where do I go to vote?](#))

[NEXT CALL]

[IF THEY WANT TO DO MAIL REGISTRATION]

Great! We recently sent you a mailer with the materials you need to register to vote. Do you have it available nearby?

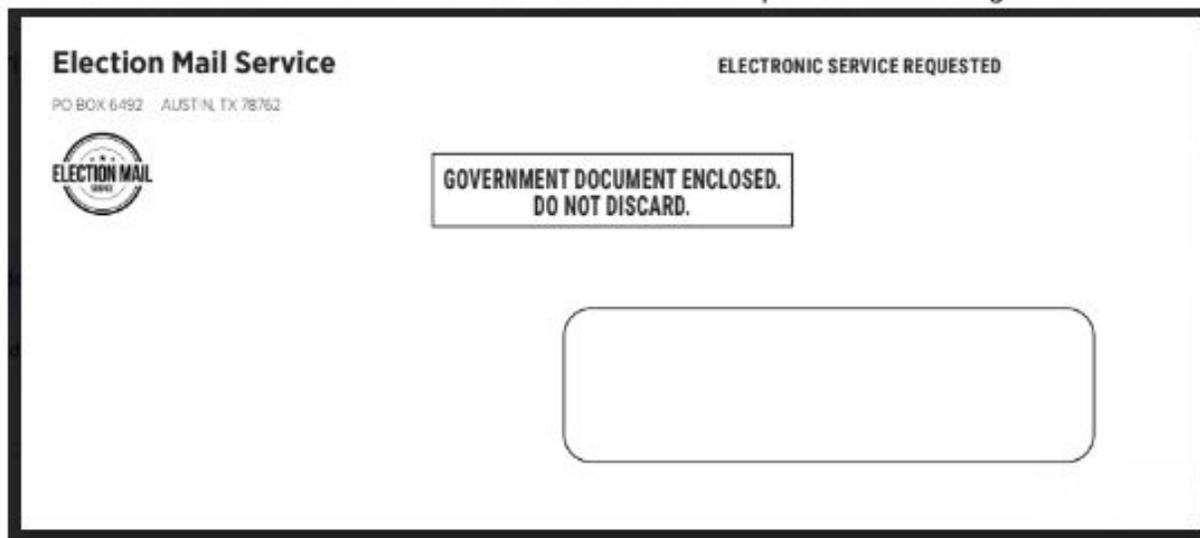
[IF NOT]

We are sending you a piece of mail with the application to register as a Michigan voter. It should arrive in the next week. You should look out for an envelope that says

“GOVERNMENT DOCUMENTS ENCLOSED. DO NOT DISCARD.” That will include your application and an envelope with postage ready for you to drop in the mail once you’ve filled it out.

That is okay. We can still get you registered. Let me walk you through the online registration now.

[SAMPLE BELOW]



[IF YES TO MAILER]

Great, open that mailer up and I can walk you through it. Fill it out, including either your driver’s license or state ID number, or the last 4 digits of the social security number. Do you see the box that asks if you want to vote absentee in future elections? By choosing this option, you will be mailed an absentee application every election. We included postage and the address of your city clerk so it should be quick and easy to mail this voter registration form back. That’s it, unless you have any other questions. Just drop the envelope in the mailbox the next time you go out.

[IF THEY WANT TO DO ONLINE REGISTRATION]

On your smartphone, computer, or tablet just open up mi.gov/vote. Tell me when you have the website open and I can walk you through the next steps.

[PAUSE]

Click “Register to vote online” on the left hand side of the webpage.

[SAMPLE BELOW] (They won't see the red circle on the website. We've added that in this script to help you.)

The screenshot shows the Michigan Voter Information Center website. The header includes the Michigan Department of State logo and navigation links: Home, Your voter information, Vote at home, Register, Vote in person, Accessible voting, and Your polling place. The main content area is divided into several sections:

- Your voter information**: Includes links for "Who is my clerk?", "Am I registered?", "What's on the ballot?", and "Where's my polling place?".
- Vote at home / Absentee voting**: Includes links for "How do I apply for an absentee ballot online?", "How do I apply for an absentee ballot?", "When is the deadline to apply for an absentee ballot?", "When do I need to deliver my ballot?", "Did my ballot arrive?", "What if I have an emergency on Election Day?", and "I submitted my ballot. Can I change my vote?".
- Register to vote**: This section is circled in red. It includes links for "What is the process for registering to vote in Michigan?", "How do I register to vote or update my information online?", "How do I register to vote on Election Day?", "What's the deadline to register?", and "I've moved. Do I have to update my registration?".
- Vote in person**: Includes links for "What should I expect?", "Do I need an ID?", and "Where do I go to vote?".
- Accessible voting**: Includes links for "How do I apply for an accessible absentee ballot?", "How do I vote in person with an accessible machine?", and "What equipment will I use?".

On the left side of the page, there are additional navigation links under "Michigan Voter Information Center Department of State":

- Register to vote online
- Apply for an absentee ballot online
- Your clerk
- Voter information**
 - Military and overseas
 - Students
 - Voters with disabilities
- About elections**
 - Past elections
 - Election security
 - Upcoming elections
- Resources**
 - Become a poll worker
 - Learn about candidates
 - Voter registration statistics
 - More election information
 - Frequently asked questions

[PAUSE]

You will need a valid MI driver's license or state ID that confirms that you are eligible to register online right now.

[SAMPLE BELOW]

Welcome to the Michigan Online Voter Registration System

You can use this program to register to vote and update your voter registration address in Michigan. To use this website, you need to have a valid Michigan driver's license or state ID. If you don't have one, find out how to register to vote by going to [Registering To Vote](#).

Before we get started, let's make sure you can use this website for voter registration.

Required fields are marked with an asterisk ^{*}.

*** Driver's License Address**

Have you updated your driver's license or state ID address with the Secretary of State within the last 10 days? Yes No

*** Duplicate Driver's License**

Have you applied for a duplicate driver's license or state ID today? Yes No

Continue

[IF ELIGIBLE TO REGISTER ONLINE]

It should have taken you to another page with questions. Go ahead and answer those questions, as well as the questions on the following pages. I can stay on the line with you in case you have any questions.

[PAUSE AND ASSIST]

[SAMPLE BELOW]

Required fields are marked with an asterisk ^{*}.

*** Citizenship**

I am a United States citizen.

Yes No

*** Age**

I am at least 17.5 years old and will vote only after I turn 18.

Yes No

*** Residency**

I am a Michigan resident and will vote only after I have lived in my city or township for at least 30 days.

Yes No

*** Previous Registration**

I authorize the cancellation of any previous registration.

Yes No

*** Signature**

I authorize the Secretary of State to use my stored digital signature for voter registration.

Yes No

Back

Continue

After the caller has finished the online form, go to conclusion

[IF NOT ELIGIBLE TO REGISTER ONLINE]

Great! Be on the lookout for the mailer, it will be coming to you within the next couple of weeks. It's a white envelope with black bold letters that say **GOVERNMENT DOCUMENT ENCLOSED.**

Go to conclusion

[CONCLUSION]

You can check just back with mi.gov/vote in a week or two to make sure it went through. After you are registered you have several voting options. One voting option is to request an absentee ballot, which you can do on mi.gov/vote if you don't want to wait for the absentee application to be mailed to you. Then you mail your ballot back or drop it off with your clerk. Many have drop boxes outside their office. Other options for how to vote are going to your clerk's office in October to ask for and complete your absentee ballot right there, or voting on election day, but we encourage people to vote as early as possible.

(Suggested Revised CONCLUSION -

Voting Options:

If you are registered to vote, you have the option to receive an absentee ballot.

- To request an absentee ballot go to mi.gov/vote. There are many options online to fill out the application for an absentee ballot.
- In October, you'll need to go to your clerk's office to get an application for an absentee ballot. You can fill out the absentee ballot application there.

Casting Your Ballot:

After you receive your ballot in the mail, you have a few options for returning your completed ballot.

- The best option is to take your completed ballot to the drop box outside your clerk or township office. This is the safest method to make sure your ballot arrives on time and will be counted. To find your clerk's office, go to mi.gov/vote and look for Search for your city/township clerk - enter your address and zipcode.
- You can also mail it. But be aware that the post office is slower these days. If your ballot does *not arrive by November 3* it will NOT be counted.
- You can also deliver your ballot in person to your polling place. You can find your assigned polling online at "Vote In Person." Look for your specific voting location at mi.gov/vote Look for the green box with a symbol of a building.



- [Vote in person](#)
- [What should I expect?](#)
- [Do I need an ID? Where do I go to vote?](#))

[IF YES TO QUESTIONS]

The caller can get in touch with the MI voter protection Hotline at 866-687-8683

Thank you for being a voter!

Set Call Disposition:

(If you need to take a break: Enter the information in Set Call Disposition but don't click on SAVE yet. Take your break. Come back from your break and click on SAVE. Finish entering the information below. Then CallHub will begin to make your next call.)

Will they complete their registration via MI website or Mail?

Notes



(Only write in Notes if you have important information to pass along such as reaching a Spanish speaker on the phone, or if the person you spoke with wanted more information or a follow-up phone call.)